

Soundtrap Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version:

Soundtrap

Report Date:

20th June 2023

Product Description:

Soundtrap is a collaborative, browser and cloud-based recording studio.

Contact Information:

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Notes:

BarrierBreak performed an accessibility audit for Soundtrap.



Evaluation Methods Used:

A representative set of 37 pages and components from Student Experience and 19 pages from Teacher Admin were selected to perform the audit. These pages included different types of elements and cover the key flows.

The pages were tested in the below Environments:

- Windows 10 / Google Chrome / JAWS 2022
- Windows 10 / Mozilla Firefox / NVDA 2022
- Windows 10 / Google Chrome / ZoomText 2022
- Windows 10 / Google Chrome / Dragon Naturally Speaking 15

Accessibility testers performed the audit using:

- Automated tools
 - W3C Markup Validation service
 - Color contrast checker
- Code Inspection
- Keyboard-only interaction
- Screen readers
- Screen magnifier
- Speech recognition

Accessibility testers performed the test keeping WCAG 2.1 guidelines in mind. A few pages were tested using ZoomText and Dragon Naturally Speaking.

These results reflect the accessibility of a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin including:

Student Experience

- Freemium



- Setting Page
 - Side Panel Ad > Audio Wave
 - Side Panel Ad Page
 - Enter Studio Page
 - Start Collaboration Page
 - Create New Message Page
 - Context Menu Product Page
 - Open a Folder Page
- Landing
 - Home Page
 - Pricing Page
 - Pricing > Sign In Modal Pop Up
 - Pricing > Payment Page
 - Privacy Page
 - Community Guidelines
 - Cookies
- Student
 - Sign Up Page Using Invite Link
 - Login Page
 - Listen to Project
 - Navigate a Group
- Studio
 - Share a Project
 - Share Collaborator
 - Collaboration Panel > Send Chat
 - Collaboration panel > Video Call
 - Upgrade to Paid Plan via Loop Paywall

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- Upgrade to Paid Plan via Auto Tune Paywall
- Upgrade to Paid Plan via Export
- Browse and Add Loops
- Add New Microphone
- Add New Microphone Track > Start Recording
- Tweak Effects
- Create a Beat
- Change the Preset
- Change Rhythm
- Add Automation
- Restoring Previous Version
- Podcast
- Podcast > Transcript

Teacher Admin

- Logout
- Add User
- Create Assignment
- Administration > Account Detail Page
- Administration > Subscription
- User Page
- Edit User
- Edit Role – Change Role
- Edit Seats
- Edit Group
- Send a Message
- Permission Page

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- Groups
- Group > Groups Page
- Tutorial
- Lesson Plan
- Certified Course
- Classroom Ideas
- Assessment Rubrics



Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
• EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes: Applicable for a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin.

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Many informative and functional images have accurate textual descriptions. Some informative and functional images either lack textual descriptions or do not have meaningful and accurate textual descriptions.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Not Applicable	Prerecorded Audio-only and Video-only content is not present.



Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Support	Captions are not provided for the Videos present on Tutorial page of Teacher Admin.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Does Not Support	Audio description or text transcript is not provided for videos present on Listen to Project page of Student and Tutorial page of Teacher Admin.



Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	All form controls do have programmatically defined labels. Most of the headings are defined accurately to depict the content's structure. However, few of the headings are not defined to depict the content structure. A few related items are not grouped programmatically to denote information and relationship. Table headers are not programmatically defined for few tables present on Privacy Page and Cookies pages of Landing.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most information is presented in a correct sequence through code to ensure that it can be accessed in a logical order by assistive technologies, such as screen readers. However, options of custom drop-down list is not presented in the correct sequence through code present on Add New Microphone Track > Start Recording page of Studio.

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Criteria	Conformance Level	Remarks and Explanations
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Important instructions to access the website content are not presented using sensory characteristics, such as size, shape, sound and so on.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Color is not used as the only visual means of indicating an action, prompting a response, or distinguishing a visual element for most of the content. However, color alone is used to distinguish "Terms and Conditions of Use" and "Privacy Policy" links.
<u>1.4.2 Audio Control</u> (Level A)	Not Applicable	Audio content that plays automatically is not present.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All interactive elements are keyboard operable.

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Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	User's keyboard focus does not get trapped while interacting with the website and they can easily navigate between different interactive elements.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does Not Support	Character key shortcuts are not defined for interactive elements present on Change the Preset page of Studio.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web)	Not Applicable	Time dependent content is not present.

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Criteria	Conformance Level	Remarks and Explanations
10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Moving, blinking and auto-updating content is not present.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document)	Not Applicable	Flickering and flashing content is not present.

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Criteria	Conformance Level	Remarks and Explanations
11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A mechanism is provided to help users bypass repetitive elements and quickly access the main content.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply	Supports	Descriptive and unique titles are specified for pages.

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Criteria	Conformance Level	Remarks and Explanations
11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Keyboard users can navigate between different elements in a meaningful and sequential order. Keyboard focus fails to move on some of the modal dialogs when the dialogs are triggered on Tutorial page of Teacher Admin. Moreover, the focus is not managed correctly within the modal dialogs. Keyboard focus incorrectly moves to the beginning of the page on activating “Close” image buttons which are present in few dialogs. Some hidden interactive elements receive the keyboard focus when users navigate through dialog present on Tutorial page of Teacher Admin.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software)	Supports	Links have unique and descriptive text that clearly describes their destination target.

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Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Functionality dependent on multipoint or path-based gestures is not present.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Functionality of all the interactive elements is triggered on up-event.

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Criteria	Conformance Level	Remarks and Explanations
<u>2.5.3 Label in Name</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Accessible names of the user interface controls matches with their visual labels.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Functionality that requires device motion or user motion is not present.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software)	Supports	Primary language is defined programmatically.

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Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool)	Supports	When a user inputs any data, it does not initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most of the dynamically displayed error messages are identified for assistive technology users except few error messages present on Pricing > Payment Page of Landing.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Partially Supports	Form controls have programmatically defined labels. Mandatory fields are not identified for few forms present on Pricing > Sign In Modal Pop Up and Pricing > Payment Page of Landing.

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Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Pages are well-formed according to HTML markup language specifications
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Partially Supports	Most of the custom controls have name, role and value defined programmatically. Role and state are either not defined or defined incorrectly for few custom controls. Few modal dialog is inaccessible for screen reader users. Chat functionality and few custom form controls are not operable for screen reader users.

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Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		



Table 2: Success Criteria, Level AA

Notes: Applicable for a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Live multimedia content is not present.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Does Not Support	Audio description is not provided for videos present on Listen to Project page of Student and Tutorial page of Teacher Admin.

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Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	All the pages support device orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	The purpose of some input fields that collect user information is programmatically defined whereas for few input fields it is not defined present on Pricing > Payment Page of Landing.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document)	Partially Supports	Sufficient color contrast is used for displaying most of the textual information. However, color contrast for some textual information is insufficient.

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Criteria	Conformance Level	Remarks and Explanations
11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Text can be resized up to 200 percent without losing content or functionality on many pages. However, some instances are found where content is not available with browser's zoom turned on.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software)	Supports	Plain text is used to present information rather than images of text.

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Criteria	Conformance Level	Remarks and Explanations
11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	When content is reflowed, many content and functionality are available for low vision users. However, some content and functionality fail to reflow.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Partially Supports	Sufficient color contrast is used to display all the informative and functional images as well as many user interface controls. Color contrast of focus indicator and border of some user interface controls is insufficient against the adjacent colors.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	When text spacing styles are applied, users can easily access most of the content and functionality. On Upgrade to Paid Plan via Loop Paywall page, few content gets cut-off on applying text spacing styles.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Information displayed on hover or focus is hoverable, persistent and dismissible.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply	Supports	Multiple ways for users to locate the required content are available.

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Criteria	Conformance Level	Remarks and Explanations
11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All the heading text and form control labels are unique and descriptive.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software)	Supports	On screen focus indicator is clearly visible for the interactive elements.



Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Support	Secondary language is not defined programmatically for “Select language” drop-down list of Landing.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool)	Supports	A consistent navigation mechanism is used across the tested pages.

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Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Elements with identical functionality are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	Error messages are descriptive.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Users are prompted to confirm their action when they try to delete a record.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Partially Supports	Most of the Dynamically displayed error and status messages are identified for assistive technology users. Few error messages present on Pricing > Payment Page of Landing and status message present on Create a Beat page of Studio are not identified for assistive technology users.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated



Revised Section 508 Report

Notes: Applicable for a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Applicable for a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The website features allow people without vision to use screen readers to interact with user interface elements. Some components misidentify the name, role, and state of interactive elements as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.4.3, 3.3.1, 3.3.2, 4.1.2 and Table 2: 1.2.5, 3.1.2.
302.2 With Limited Vision	Partially Supports	The website features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the website as disclosed in Table 1: 1.4.1, 1.4.4, 2.4.3 and Table 2: 1.4.3.
302.3 Without Perception of Color	Partially Supports	The website features allow people without perception of color to access most of the content and functionality. Some challenges of color alone being used to convey information and insufficient color contrast are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3.

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Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Partially Supports	The website features allow people without hearing to access all the content and functionality. Some challenges may occur while accessing the website as disclosed in Table 1: 1.2.2 and 1.2.3.
302.5 With Limited Hearing	Partially Supports	The website features allow people with limited hearing to access all the content and functionality. Some challenges may occur while accessing the website as disclosed in Table 1: 1.2.2 and 1.2.3.
302.6 Without Speech	Supports	The website features allow people without speech to access all the content and functionality as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	The website features can be operated by people with limited manipulation. Some challenges may occur while accessing the website as disclosed in Table 1: 2.4.3.
302.8 With Limited Reach and Strength	Partially Supports	The website features can be operated by people with limited reach and strength. Some challenges may occur while accessing the website as disclosed in Table 1: 2.4.3.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The website features can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur while accessing the website as

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Criteria	Conformance Level	Remarks and Explanations
		disclosed in Table 1: 1.2.3, 3.3.1, 3.3.2 and Table 2: 3.1.2.



Chapter 4: [Hardware](#)

Notes: Soundtrap is not a hardware and thus, all the requirements of this section are not applicable.

Chapter 5: [Software](#)

Notes: Soundtrap is not a software and thus, all the requirements of this section are not applicable.

Chapter 6: [Support Documentation and Services](#)

Notes: Support documentation and services of Soundtrap are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Accessibility and compatibility features are not a part of the accessibility review.
602.3 Electronic Support Documentation	Not Applicable	Electronic support documentation is not part of the accessibility review.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Alternate formats are not part of the accessibility review.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	Information on accessibility and compatibility features is not part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	Accommodation of communication needs is not part of the accessibility review.



EN 301 549 Report

Notes: Applicable for a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin.

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: Applicable for a sample set of 37 pages and components from Student Experience and 19 pages from Teacher Admin.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The website features allow people without vision to use screen readers to interact with user interface elements. Some components misidentify the name, role, and state of interactive elements as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.4, 2.4.3, 3.3.1, 3.3.2, 4.1.2 and Table 2: 1.2.5, 3.1.2, 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	The website features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the website as disclosed in Table 1: 1.4.1, 2.4.3 and Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.11, 1.4.12.
4.2.3 Usage without perception of colour	Partially Supports	The website features allow people without perception of color to access most of the content and functionality. Some challenges of color alone being used to convey information and insufficient color contrast are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.11.

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Criteria	Conformance Level	Remarks and Explanations
4.2.4 Usage without hearing	Partially Supports	The website features allow people without hearing to access all the content and functionality. Some challenges may occur while accessing the website as disclosed in Table 1: 1.2.2 and 1.2.3.
4.2.5 Usage with limited hearing	Partially Supports	The website features allow people with limited hearing to access all the content and functionality. Some challenges may occur while accessing the website as disclosed in Table 1: 1.2.2 and 1.2.3.
4.2.6 Usage with no or limited vocal capability	Supports	The website features allow people with no or limited vocal capabilities to access all the content and functionality as controls do not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The website features can be operated by people with limited manipulation or strength. Some challenges may occur while accessing the website as disclosed in Table 1: 2.4.3 and Table 2: 1.3.5.
4.2.8 Usage with limited reach	Partially Supports	The website features can be operated by people with limited reach. Some challenges may occur while accessing the website as disclosed in Table 1: 2.4.3 and Table 2: 1.3.5.
4.2.9 Minimize photosensitive seizure triggers	Supports	The website does not include any content that triggers photosensitive seizures.

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Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The website features can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur while accessing the website as disclosed in Table 1: 1.2.3, 3.3.1, 3.3.2 and Table 2: 1.3.5, 1.4.12, 3.1.2.
4.2.11 Privacy	Supports	The website features respect the privacy of assistive technology users.



Chapter 5: [Generic Requirements](#)

Notes: Soundtrap supports standard assistive technologies and is therefore not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.4 Speech output user control	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.

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Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.8 Masked entry	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.11 Private listening volume	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.12 Speaker volume	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.13 Volume reset	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.14 Spoken languages	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.7 Access without speech	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.2 Activation of accessibility features	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.3 Biometrics	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.4 Preservation of accessibility information during conversion	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

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Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.5.2 Operable parts discernibility	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.6.2 Visual status	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.7 Key repeat	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.8 Double-strike key acceptance	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.9 Simultaneous user actions	Not Applicable	Soundtrap support standard assistive technologies and is, therefore, not subject to the closed functionality.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Soundtrap is not an ICT with Two-Way Voice Communication and thus, all the requirements of this section are not applicable.

Chapter 7: [ICT with Video Capabilities](#)

Notes: Soundtrap is not an ICT with Video Capabilities and thus, all the requirements of this section are not applicable.



Chapter 8: [Hardware](#)

Notes: Soundtrap is not a hardware and thus, all the requirements of this section are not applicable.

Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter 10: [Non-Web Documents](#)

Notes: Soundtrap is not a Non-Web document and thus, all the requirements of this section are not applicable.

Chapter 11: [Software](#)

Notes: Soundtrap is not a software and thus, all the requirements of this section are not applicable.



Chapter 12: [Documentation and Support Services](#)

Notes: Support documentation and services of Soundtrap are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	Accessibility and compatibility features are not a part of the accessibility review.
12.1.2 Accessible documentation	Not Applicable	Accessible documentation is not part of the accessibility review.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	Information on accessibility and compatibility features is not part of the accessibility review.
12.2.3 Effective communication	Not Applicable	Information on effective communication is not part of the accessibility review.
12.2.4 Accessible documentation	Not Applicable	Accessible documentation is not part of the accessibility review.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Soundtrap is not an ICT Providing Relay or Emergency Service Access and thus, all the requirements of this section are not applicable.



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